

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Grigore Rusu  
Assignee: Dell Products L.P.  
Title: System and Method for Event Tracking Across Plural Contact Mediums  
Serial No.: 10/728,692 Filed: December 5, 2003  
Examiner: Gabrielle A. McCormick Group Art Unit: 3629  
Docket No.: DC-05675 Customer No.: 33438

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Austin, Texas  
August 15, 2008

*Electronically Filed*  
COMMISSIONER FOR PATENTS  
PO BOX 1450  
ALEXANDRIA, VA 22313-1450

**REQUEST FOR CONTINUED EXAMINATION**

Dear Sir:

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 of the above-identified application. Please consider the Amendment submitted with this request.

The RCE fee is being paid via the USPTO EFS. The Commissioner is authorized to deduct any additional fees that may be necessary and to credit any overpayment to Deposit Account 502264.

Please contact the undersigned attorney with any questions concerning this request or the above-identified patent application.

I hereby certify that this correspondence is being electronically submitted to the COMMISSIONER FOR PATENTS via EFS on August 15, 2008.

*/Robert W. Holland/*

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Attorney for Applicant(s)

Respectfully submitted,

*/Robert W. Holland/*

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